

Parker Torchology Warranty

Every Parker Torchology product is manufactured to the highest standards and is guaranteed for 3 months from the date of sale to the end user.

The warranty covers, and is limited to, a fault developing as a result of faulty workmanship or faulty materials.

What is covered?

- Defective materials used in the manufacture of the product
- Faulty workmanship in the manufacture of the product

What is not covered?

- Incorrect use or damage
- Normal wear and tear to either the product, or the consumables, supplied with the product
- Direct or indirect costs of any form arising as a result of a suspected, or actual, defective product

How to make a claim

- This warranty is limited to the original purchaser of the product, it is not transferable
- If a fault is suspected, Parker Torchology's sales agent must be contacted and informed of the fault before the product is returned

Other Issues

- Whilst Parker Torchology products will give long and lasting service, due to the harsh and demanding working environment in which the products operate, Parker Torchology retain the right to deal with any fault in a manner that best suits Parker Torchology.
- This warranty is an addition to Parker Torchology's standard terms and conditions and Parker Torchology's standard terms and conditions of sales will always take precedence over this warranty.

Mike Wiltshire
Group Quality Director
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